Shire of Kellerberrin

Workforce Plan 2025 — 2029





Acknowledgment of Country

The Shire of Kellerberrin acknowledge the Ballardong Noongar people as traditional custodians of the land and skies on which we gather, and we pay our respects to their elders, past, present and emerging.



Council's Vision

To welcome diversity, culture and industry; promote a safe and prosperous community with a rich, vibrant and sustainable lifestyle for all to enjoy.

Core Drivers

Core Drivers identify what the Council will be concentrating on as it works towards achieving Council's vision. The core drivers developed by Council are:

- 1. Relationships that bring us tangible benefits (to the Shire and our Community)
- 2. Our lifestyle and strong sense of community
- 3. We are prepared for opportunities and we are innovative to ensure our relevancy and destiny







| Original adoption | Resolution # |
|-------------------|--------------|
| Last Reviewed | Resolution # |
| Amended | Resolution # |



Workforce Plan

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1. Integrated Planning & Informing Strategies

Integrated planning and reporting provide Local Government with a framework for establishing local priorities and links this information to operation functions.

Integrated planning and reporting is a process designed to:

- Articulate the community's visions, outcomes and priorities.
- Allocate resources to achieve the vision, striking a balance between aspiration and affordability; and
- Monitor and report progress.

Three major parties are involved in the development of an integrated plan: the Council, the local government administration, and the community.

The Shire's integrated planning framework comprises of the following plans/programs

Strategic Community Plan (SCP) – The Strategic Community Plan is the Councils principal 10-year strategy and planning document. The plan identifies the community's main aspirations and priorities for the future and outlines strategies for achieving these goals

Corporate Business Plan (CBP) – The Corporate Business Plan is the Councils 4-year planning document. It gives effect to the first four years of the Strategic Community Plan and is pivotal in ensuring that the commitments are both strategically aligned and affordable.



Informing Strategies include the following plans:

Long Term Financial Plan (LTFP) – The LTFP is a ten-year rolling plan that incorporates the four-year financial projections accompanying the CBP. It is a key tool for prioritisation and ensuring the financial stability of the local government. Annual budgets are directly aligned to the CBP and the LTFP.

Asset Management Plan (AMP) – This plan identifies and records the asset register, service level, activities and strategies to ensure the physical assets and infrastructure of the Shire are appropriately managed and maintained over their lifecycle and appropriately disposed of or replaced at the end of that lifecycle.



Workforce Plan (WP) – This plan identifies and reports on the internal capacity to meet current and future needs of the goals and objectives of the Shire and the Community, both in capacity and capability. The workforce plan addresses the:

- Skills, expertise, and knowledge requirements.
- The desired organisational culture and how to develop it.
- What organisational structure will work best.
- Recruitment and retention in the context of labour market challenges and opportunities; and
- The facilities and equipment needed to support a productive and inclusive workforce.

2. About this Plan - Workforce Plan

The Workforce Plan 2025 – 2029 is an informing strategy within the Integrated Planning Framework and has been developed to address the requirements of the *Local Government Act 1995 section S5.56* (1) A plan for the future and Regulations S5.56 (2). The purpose of this plan is to identify and determine the workforce needs for the Shire in regards to capacity and capability needs to deliver the outcomes of the Corporate Business Plan 2025-2029.

The Workforce Plan 2025-2029 is based on a review of the past workforce initiatives, current workforce requirements and future workforce initiatives that will ensure projected workforce needs are met as service and projected workforce needs are met as service and project requirements change.

The Workforce Plan will enable the Shire of Kellerberrin to achieve/meet its objectives through its most important resource being our people.

To meet and/or achieve these objectives the workforce plan intends to:

- Strengthen our workplace culture;
- Invest in our people to grow and excel;
- Ensure that are workforce is prepared for the future.

To do this successfully, the Shire must:

- Develop an understanding of the current workforce and also future needs.
- Identify the emerging skills gaps in the capability of the workforce.
- Capture the emerging challenges facing the business that may affect the workforce.





Workforce Plan

3. Workforce Planning

Workforce planning is a continuous process of shaping the workforce to ensure that it is capable of delivering organisational objections now and in the future.

The methodology used will follow the practices and principles of the WA Department of Local Government's Workforce planning guidelines toolkit. There are four distinct stages as per below diagram.

Customer Service Charter

The Shires customer service charter plays an important role in guiding the Workforce Plan by setting clear expectations and standards for customer service. The Customer Service Charter outlines the organisation commitment to delivering high quality service, defines the level of service customers can expect, and establishes the responsibilities of the workforce in achieving those service standards.

Annual Budget

All staff costs are reflected in the Shires budget, including wages, workers compensation, superannuation and training costs. The budget reflects the workforce expenses required to achieve the objectives set out in the Shires Corporate Business Plan.







4. Shire of Kellerberrin Community

The Shire of Kellerberrin is centrally located in the Wheatbelt, just 204km east of Perth. Kellerberrin is a warm, charming community, steeped in a vibrant history dating back from its Indigenous people to European pioneers. Kellerberrin celebrated it's centenary in 2008, Kellerberrin's longevity is attributed to the passion and commitment of its community, the beauty of its natural attractions and the fostering of new forms of artistic expression. Kellerberrin is a town where life is as rich as the landscape.

The characteristics of the Shires community are an important factor in determining the Shires workforce capacity and capability requirements. Key features of the Kellerberrin Community are as follows:

Population: 1,138
Median age: 52 years
Number of families: 283

• Median weekly household income: \$1,078

• Primary Industry: Agriculture

- **Education:** Limited local schooling (Kellerberrin District High School to Year 10), with senior students travelling or boarding elsewhere
- Health: Access to Kellerberrin Memorial Hospital; however, reliance on regional centres for specialist services
- Housing: Predominantly separate houses; older housing stock with limited new builds
- Internet & Connectivity: Gradual improvements via NBN; however, regional digital disadvantage persists in speed and affordability
- **Transport:** Heavy reliance on private vehicles; public transport connectivity to Perth via Trans WA (train service)
- **Climate:** Wheatbelt Mediterranean climate hot dry summers, cool winters
- Natural Hazards: Vulnerability to drought, bushfire, and flood (in isolated heavy rainfall events)

5. Analysis of External Environment

An analysis of Local Government and the West Australian economy has been undertaken using current data from the Australian Bureau of Statistics, Local Government Workforce Skills and Capability Survey and Local Government Workforce Shortage data.

Local Government Environment

As of June 2024, the Australian Bureau of Statistics (ABS) reported that there were approximately **213,500 local government employees** across **537 Local Governments**, with a diverse, multi-disciplinary and multiskilled workforce in almost **400 occupations** across Australia.

This figure represents about **8% of total public sector employment**, which stood at 2,517,900 employees.

Local Government in a snapshot, as per the 2022 Local Government Workforce Skills and Capability Survey indicate

- Local Government in Western Australia feature 139 Local Government, 104 of these being regional Shires.
- The workforce is 52.3% females and 47.7% male.



- Local Government **turnover rate** is 15.6% nationally, almost double the rate compared to 8.3% in 2018. The highest average rate is in rural local governments with an average turnover rate of about 20%.
- **Length of service:** 38% of the workforce was employed for 1-5 years, 18% for 6-10 years and 15% for less than a year. 10% of the workforce nationally has 20 years or more of service.
- Age profile: Across all Australian Classification of Local Government (ACLG) categories, the highest proportion of the local government workforce is in the 30-44 year age group, followed by the 45-54 and the 55–64 year age groups. Contrary to popular opinion, the local government workforce is younger when compared to the broader Australian workforce.
- Aboriginal and Torres Strait Islander workforce: Almost 63% of respondent local governments have Aboriginal and Torres Strait Islander employees in their workforce. The highest concentrations of positive responses are in the NT (100%), NSW (84%) and WA (almost 62%) and QLD (almost 60%).
- 47% of Western Australian Local Government are experiencing skill shortages and skill gaps, the top areas being Building Surveyors, Environmental Health Officers, Town Planners & Plant Operators.

The Local Government industry has faced and will continue to face reform across the sector to ensure sustainability and governance to build a future. Local Government across the board are experiencing change and uncertainty that has the potential to impact the workforce being an industry of choice for employment. It is envisaged over the next two decades that the industry will experience and be shaped by:

- Technological advances,
- Digitisation of services,
- Globalisation,
- Aging population,
- Emerging economic structures,
- Skills shortages & inability to compete with the private sector,
- Impacts of climate change,
- Challenges with recruitment and retention of skilled staff including loss of corporate knowledge,
- Access to training opportunities, unmet training needs to enhance workforce skills,
- Shortage of resources; and,
- Remoteness.

With Local Governments already feeling the impacts of these trends it is therefore essential to forecast the changing future roles and skills required. The 2022 Local Government Workforce Skills and Capability Survey suggest that effort to retain the ageing workforce will be important to balance the lack of new entrants in the sector, and to establish valuable mentoring and training opportunities for new employees from experienced workers.

Local Government Professionals Australia suggested that the key challenges facing Local Government, particularly in the face of prolonged skills shortages, include that the workforce is

- Considerably older than the Australian industry workforce,
- Struggling to attract and retain workers under 30 years of age,
- Experience challenges in recruiting and retaining apprentices,



- Facing major skills shortages in key progression technical occupations, including Town Planning, Environmental Health Officers, Building Surveyors, Engineers and Plant Operators;
- Not well positioned regarding new and emerging soft skills.

The Western Australia Economy

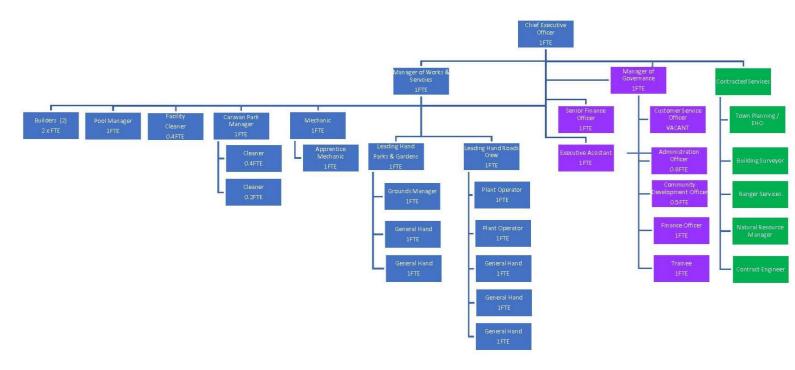
The Department of Jobs, Tourism, Science and Innovation publishes a monthly economic profile for Western Australia. The following is an overview of data from the economic profile for July 2025 that is relevant to the workforce plan.

- **Consumer Price Index:** Inflation rose in 2025, taking the annual rate to 3.2%.
- **Unemployment Rate:** Unemployment rate stood at 4.2% in July 2025, rising from 3.7% in 2023.
- Employment/Hours worked: 22.6% worked 45 hours or more, 19.6% 40-44 hours, 11.7% worked 20-29 hours.

6. Our Workforce

The Shires Chief Executive Officer (CEO) is responsible for the overall operation of the organisation and the delivery of Councils strategic goals. The CEO has several powers delegated by Council.

The current organisation structure is shown below.





7. Workforce Profile & Analysis of Workforce Survey

The following table provides a snapshot of key aspects of the Shires workforce profile as at June 2025.

| Profile Aspect | 2025 Workforce Survey |
|---------------------|-------------------------|
| Engagement | 29 full-time |
| | 5 part-time |
| | 5 casual |
| Age Distribution | 25 & under – 6 |
| | 45 & under – 10 |
| | 60 & under – 14 |
| | 61 & over - 9 |
| Gender Distribution | Male – 24 |
| | Female - 15 |
| Years of Service | Less than 12 months – 3 |
| | 1-5 years – 22 |
| | 5 – 10 years – 5 |
| | 10 – 20 years – 4 |
| | 20yrs plus - 5 |
| Budget | \$2,695,363 |

The trends observed in the Local Government sector are consistent with the analysis of the workforce profile as presented above.

The Shires Salary & Wages budget has seen an increase of 21% since 21/22. The most significant increase being 14% between 21/22 to 22/23. The following financial years saw a 1.5% and 4% increase, falling within the percentage increase as portrayed in the Long-Term Financial Plan.

| Financial Year | 21/22 | 22/23 | 23/24 | 24/25 |
|----------------|-------------|-------------|-------------|-------------|
| Employee Costs | \$2,227,398 | \$2,551,579 | \$2,591,127 | \$2,695,363 |

Currently the Shire offers the below attraction and retention strategies

- Above award wages.
- Superannuation co contributions.
- Housing at reduced rates, where available.
- Provision of uniforms.
- Professional development and training opportunities.
- Access to Employee Assistance Program (EAP).
- Free facility access for pool and gym.

Equal Employment Opportunity

The Shire recognises its legal obligation under the *Equal Opportunity Act 1984* and actively promotes equal opportunity through the advertising of vacancies. Staff selection is based on merit and not influenced by gender, marital status, pregnancy, race, disability or religious views.



Workforce Plan

The following table shows the distribution of equity groups as at 30 June 2025.

| Equity Group | Number of Staff |
|--|-----------------|
| Women – Administration | 5 |
| Women - Works | 5 |
| Women in Management (Tier 2) | 1 |
| People from culturally diverse back grounds – Administration | 0 |
| People from culturally diverse back grounds – Works | 0 |
| Aboriginal Australians | 0 |
| People with Disability – Administration | 0 |
| People with Disability – Works | 0 |

8. Improvement Areas

As part of the June 2025 survey, staff feedback was sought on the perceived challenges the Shire will face in terms of workforce planning over the next five years. Feedback listed below;

- Wages,
- Resourcing & staff shortages,
- Attracting new staff; and,
- Loss of knowledge through staff turnover e.g. retirement

9. Workforce Risks

Following the workforce survey and analysis of the internal and external environment a risk assessment was undertaken to inform the actions to be implemented as part of the workforce plan. The challenges facing the Shire of Kellerberrin are broadly consistent with those experiences by many regional local governments across Western Australia.

Operating in an increasingly competitive labour market, the Shire competes for specialist skills and expertise that are essential to delivering local government services.

| Strengths | Weaknesses |
|--|---|
| Current workforce capacity | Recruitment and retentions challenges |
| Organisational culture | Skill gaps in specialist areas |
| Community and local knowledge | Reliance on ageing workforce |
| Ongoing training and development | Remuneration competition |
| Established practices and procedures | |
| Job Security | |
| Close community and business relationships | |
| Strategic location (being on GEH) with | |
| supporting logistics | |
| Key infrastructure | |
| | |
| Opportunities | Threats |
| Opportunities Internal workforce development | Threats Competitive labour market |
| | |
| Internal workforce development | Competitive labour market |
| Internal workforce development Succession planning | Competitive labour market Rising community expectations |
| Internal workforce development Succession planning Technology and process efficiencies | Competitive labour market Rising community expectations Decreased volunteer base |
| Internal workforce development Succession planning Technology and process efficiencies Innovation | Competitive labour market Rising community expectations Decreased volunteer base Regulatory, governance & compliance demands |
| Internal workforce development Succession planning Technology and process efficiencies Innovation Employee attraction and retention strategies | Competitive labour market Rising community expectations Decreased volunteer base Regulatory, governance & compliance demands Loss of corporate knowledge Rising economic costs Limited staffing capacity and reliance on multi- |
| Internal workforce development Succession planning Technology and process efficiencies Innovation Employee attraction and retention strategies | Competitive labour market Rising community expectations Decreased volunteer base Regulatory, governance & compliance demands Loss of corporate knowledge Rising economic costs |



Kellerberrin

Workforce Plan







10. Forecast of Future Needs – Link to Strategic Direction

To inform future workforce requirements, a review was undertaken of the emerging service needs and forecast workforce capacity, skill requirements and associated costs. This analysis provides a forward view of the staffing, capability and resourcing levels necessary to support the successful delivery of strategic outcomes across all Shire operations.

Predicted workforce costs and their links to strategic priorities as outlined in the Strategic Community Plan are detailed in the table below:

LIFESTYLE

| To create a comfortable, inviting and welcoming lifestyle that is in keeping with the natural environment and cultural and historical heritage of the Shire. | | | | | |
|--|--|---------------------|---|---------------------------|--|
| 10YR OUTCOMES | GOALS | COUNCIL ROLE | 4YR PRIORITY ACTIONS | CAPACITY | |
| 1.1 We are a vibrant and viable, culturally diverse and engaging and unified community with strong links to | To promote Doodlakine and Kellerberrin's history and encourage sharing of cultures and knowledge. To foster an environment that celebrates the diversity of the community. | SERVICE DELIVERY | Installation of Information Bay at Doodlakine. Installation of bins with graphics representing Doodlakine. Completion of artwork on Kellerberrin Street bins. | Within existing resources | |
| history, culture and the creative arts. | To foster an environment that celebrates the diversity of the community. | SERVICE DELIVERY | Council will collaborate with external parties to identify opportunities to promote local culture and history across the region. | Within existing resources | |
| | | PARTNER | Council provides appropriate support to community events that enrich the community. | Within existing resources | |

| | Work with the local, regional, state and federal government bodies to encourage the growth of local, regional and indigenous arts, culture and history. | SERVICE DELIVERY | Council will form partnerships, identify, advocate and lobby for recognition of key areas of significance within the community, and for grant funding. | Within existing resources |
|--|---|-----------------------|--|--|
| 1.2 Present the Shire with high visual and aesthetics, appealing | To create visually appealing and inviting public and recreational places that complies with good | SERVICE DELIVERY | Implement the Shire of Kellerberrin Townscape, Road Verge and Public Open Space Management Plan. Facilitate and work with the Kellerberrin Town Teams | Increased workload of Town Crew |
| to neighbouring Shire Councils and visitors. | planning and design principles. | | Implement Asset Management Plans. | Within existing resources |
| | To actively participate in local and regional tourism groups as well as ensuring we push our Shire as a destination point. | SERVICE DELIVERY | Participate in WEROC tourism projects. Collaborate with Kellerberrin CRC to deliver a high standard of visitor servicing and tourism opportunities. Maintain membership with the Wheatbelt Visitors Centre and surrounding tourism publications. | Within existing resources and current alliances with CRC & Visitors Centre |
| | | PARTNER | Support promotion of the Live at the Hay Shed Partner to bring additional external events to town. | Within existing resources |
| | To advocate for state and federal funding to enhance community facilities and services for the residents and visitors. | ADVOCACY | Continue membership with WEROC, Great Eastern Country Zone (GECZ), and CEACA. | Within existing resources |
| | | SERVICE DELIVERY / | Increase usage and activation of Council owned assets and facilities. | Within existing resources |
| | | DELIVERY / PARTNER | Notre Dame University Wheatbelt Medical Student Immersion program. | Within existing resources |
| 1.3 Establishing/maintain | Compilation of Townscape Beautification plan and public | SERVICE DELIVERY | Implement the Shire of Kellerberrin Townscape, Road Verge and Public Open Space Management Plan. | Increased workload of Town & Road Crew |
| ing and enhancing | space strategy that will activate | SERVICE | Deliver the footpath plan. | Road, Town & Contracted |

| the aesthetics and the natural environment within our Shire | streetscapes and provide an environment for all to enjoy in the town sites of Kellerberrin and Doodlakine. | DELIVERY | | Services |
|--|--|---|--|--|
| | | SERVICE DELIVERY | Landscaping to include native flora and artificial grass where possible in alignment with Townscape Plan. | Increased workload of Town Crew |
| | | SERVICE DELIVERY | Town ovals and gardens reticulated by storm water runoff. Continue to maintain stormwater infrastructure and identify new catchment flows. | Existing resources & Contracted Services |
| | Research the environmental risks and factors that could potentially affect the local | SERVICE DELIVERY | Incorporate low energy alternatives in Shire buildings. Seek grant opportunities to enable projects. | Increased workload of Administration |
| | environment and develop strategies and programs to mitigate. | SERVICE DELIVERY | Develop a Council Waste Management Strategy. | Within Consulting budget resources |
| | | SERVICE DELIVERY | Promote community pest management initiatives. | Within Contractor budget resources |
| | | SERVICE DELIVERY | Review Emergency Management Plans (LEMC). | Within existing resources |
| Lobbying and working with State, Federal and external parties to maintain/enhance the natural environment to ensure the sustainability of the natural environment. | | SERVICE DELIVERY | Implement identified actions from the Shire's Bushfire Risk Management Program. | Require consultation services & increased workload of Town Crew |
| | State, Federal and external parties to maintain/enhance the natural environment to ensure | SERVICE DELIVERY | Continue to contract WA Ranger Service. Continue to contract NRM consultant to assist with environmental sustainability practices. | Within existing contractor resources Within existing contractor resources |
| | PARTNER | Partner with CBH to undertake Corella Management. | Within existing resources | |

SUSTAINABILITY

| To live in a region that promotes sustainable economic, social and environmental development and growth. | | | | | |
|--|---|--------------------------------|--|--|--|
| 10YR OUTCOMES | GOALS | COUNCIL ROLE | 4YR PRIORITY ACTIONS | CAPACITY | |
| 2.1 Strengthen the economy through business development therefore increasing the opportunity of employment | Support local businesses to drive business development in partnership with the Shire and other stakeholders. | SERVICE DELIVERY PARTNER | Key infrastructure supports the agricultural industry. Support local business development initiatives where possible, via our policy position. | Within existing resources | |
| | Be a business-friendly Shire that aligns itself with businesses that have the potential to locate in Doodlakine and/or Kellerberrin. | FACILITATE | Promote the availability of industrial land in the Shire. Retain membership with Wheatbelt Business Network (WBN). | Within existing resources & partnership with Development WA | |
| | The Shire to advocate for business development through promoting 'shop local', attracting tourism and giving local business a presence. | PARTNER | Continue to collaborate with the Kellerberrin CRC with initiatives that support and promote local business. | Within existing resources | |
| | | SERVICE DELIVERY | Promote and implement the use of the Shire of Kellerberrin's Preferred Supplier Policy and Local Price Preference Policy, where possible. | Within existing resources | |
| 2.2 We are a Shire that respects and aims to preserve the quality of the natural environment and rural landscape and promote environmentally | To raise awareness and interest of the natural environment and key factors affecting the environment. | SERVICE DELIVERY | Continue to contract NRM services. Utilise Rodd Munns consulting to assist to ensure compliance with environmental factors during delivery of works programs. | Within existing resources Within existing resources and contractor budget | |
| | To work with organisations to promote actions to enhance the environment. | PARTNER | Work with Wheatbelt NRM to engage the Rangers Program to assist in maintenance of identified reserves and bushland. | Require consultation services | |

| sustainable practices. | To promote opportunities to encourage sustainable environmental practices across the Shire. | SERVICE DELIVERY PARTNER | Implement the Shire of Kellerberrin's Waste Management Strategy. Continue to promote recycling practices, including Containers for Change. | Within existing resources Within existing resources |
|---|---|--------------------------------|---|--|
| 2.3 Maintain transport services and foster relationships for infrastructure improvements with key stakeholders. | Fostering a relationship with Main Roads WA for the continued upkeep/maintenance of the highway through the township. | ADVOCATE | Continue to advocate for upkeep and maintenance of the Great Eastern Highway through - Wheatbelt North SRRG, Main Roads WA and Politicians. | Within existing resources |
| | Continue to maintain and improve current transport service provisions within the Shire. | ADVOCATE | Continue to advocate to retain access to the Prospector train. | Within existing resources |
| | | SERVICE DELIVERY | Implement 10-year Road Management Plan. Ensure Gravel policy is reviewed to remain relevant. | Within existing resources |
| | | FACILITATE | Work towards delivering a sustainable RAV Heavy Vehicle freight Network. | Within existing resources and consultant services |
| | Maintaining good working communications with Wheatbelt Secondary Freight Network (WSFN) for maintenance/upgrade of approved freight routes. | PARTNER | Work with WSFN to plan, design and deliver WSFN approved routes within the Shire of Kellerberrin. | Within existing resources and consultant services |

LEADERSHIP

| To be led by an open, honest and transparent government | | | | | |
|--|---|-------------------------------------|---|---|--|
| 10YR OUTCOMES | GOALS | COUNCIL ROLE | 4YR PRIORITY ACTIONS | CAPACITY | |
| 3.1 Effective mechanisms for community representation in key decision-making | Design and establish engagement mechanisms for residents, businesses, groups | SERVICE DELIVERY | Review Community Engagement Framework. Review Community Engagement Policy. | Within existing resources Within existing resources | |
| | (as applicable) in major decisions over the period of each Corporate Business Plan. | FACILITATE / SERVICE DELIVERY | Provide improved connection with community through enabling positions within specific Committees, being • 2 x Independent - Audit, Risk & Improvement Committee Members with one being Chairperson • 2 x independent members - Roadworks Advisory Committee • Sport and Recreation Committee • Other Sporting and Community Groups. | Within existing resources | |
| | To collaborate with community members, groups, and external parties to create an inviting space for the enjoyment of all community members. | PARTNER | Support Kellerberrin Town Teams initiatives when they align with Council's plans, strategic direction and policies. | Within existing resources | |
| | The promotion of Councils Corporate Documents for community input and feedback through proactive advertising | SERVICE DELIVERY | Advertise Council Public documents seeking community feedback, including strategic planning and informing strategies. | Within existing resources | |
| 3.2 Our Elected | To lead and govern in a fair, | SERVICE | Councillor training is provided and timely completion by | Within existing resources | |

| Representatives and Council employees to provide effective, respected and progressive leadership. | transparent, ethical and responsive manner. | DELIVERY | all Councillors. Continue representation on relevant boards, committee and working groups to influence positive local and regional outcomes. | Within existing resources |
|---|---|---------------------|--|---|
| | To actively engage and consult with the community to ensure they have the opportunity to have a say and be heard. SERVICE DELIVERY | | Implement Council Customer Service Charter. Ensure professional development and training of staff is completed. Actively promote opportunities for the public to raise questions to Council through the Annual Electors Meeting and at each Council Meeting during Public Question Time. | Within existing resources Within existing resources Within existing resources |
| | To actively pursue a positive community spirit and support. | PARTNER | Partner and support initiatives that are in line with Council plans, policies and strategic direction. | Within existing resources |
| 3.3 Provide informed and transparent decision making that, meets our legal | Mark the performance against our targets in the Strategic Community Plan and Corporate Business Plan. | SERVICE DELIVERY | Regular reporting against the Strategic Community Plan and Corporate Business Plan presented to Council quarterly. | Within existing resources |
| obligations, and the needs of our community | To inform community members and external parties on how we are meeting our targets. | SERVICE DELIVERY | Quarterly reports to Council, staff and the community on achievement of the SCP and CBP outcomes. Publish updates in the Council Matters and Pipeline. | Within existing resources Within existing resources |

| To actively promote Council decisions to ensure transparency is provided to the | | Quarterly reports to Council, staff and the community on achievement of the SCP and CBP outcomes. | Within existing resources |
|---|---------------------|---|---------------------------|
| | SERVICE DELIVERY | Publish outcomes and updates on Council activities and decisions to the community in the Shire Council Matters and the local newsletter (pipeline). | Within existing resources |
| | | Utilise social media, website and community noticeboard where relevant to assist in ensuring public awareness of important changes or information. | Within existing resources |

PROSPERITY

| To develop a community that fosters and encourages long term prosperity and growth and presents a diverse range of opportunities | | | | | | | |
|--|---|---------------------|--|---|--|--|--|
| 10YR OUTCOMES | GOALS | COUNCIL ROLE | 4YR PRIORITY ACTIONS | CAPACITY | | | |
| 4.1 Encouragement of establishing Housing within the Shire | To identify economic trends and create employment and business opportunities for the local community. | PARTNER | Retain membership with the Wheatbelt Business Network. Active membership of WEROC. | Within existing resources Within existing resources | | | |
| | Build partnerships with State, Federal and external agencies to secure funding for housing, land and services. | PARTNER | Retain membership and actively participate with CEACA, including opportunities to deliver additional housing or ILUs to Kellerberrin and the region. | Within existing resources | | | |
| | | PARTNER | Undertake workforce housing needs and business case in partnership with WEROC and Wheatbelt Development Commission. | Within existing resources and consultant services | | | |
| | | SERVICE DELIVERY | Construction of short-term accommodation units at the Kellerberrin Caravan Park. | Within existing resources | | | |
| | Maintain and renew Council Housing for attracting/ retaining | SERVICE DELIVERY | Maintain Council housing stock and management of assets for staff housing. | Within existing resources & external contractors | | | |
| | staff. | PARTNER | Undertake workforce housing needs and business case in partnership with WEROC and Wheatbelt Development Commission. | Within existing resources and consultant services | | | |
| 4.2 Encouragement of additional services for | To foster a positive relationship between the Shire and health | FACILITATE | Provision of building and lease for Moore Street Medical Practice. | Contractor engagement and contributing funds | | | |

| the community | providers including public, private and community based. | ADVOCATE | Advocate for continued presence and investment into the Kellerberrin Hospital and other allied health services. | Within existing resources and consultant services | |
|---|---|----------|--|---|--|
| | Construction of a new allied health facility. | PARTNER | Partner with Dryandra for the development of a multipurpose facility that provides value adding capacity to the Kellerberrin Hospital. | Contractor engagement and contributing funds | |
| | Research additional services for the provision of early childhood operations. | ADVOCATE | Continue to advocate and support childcare service opportunities within the Shire. | Within existing resources | |
| 4.3 Foster relationships with community/business and external agencies for increase growth. | Assist the business community for business growth and enhancement for the provision of new/additional employees. FACILITATE / ADVOCATE | | Undertake workforce housing needs and business case in partnership with WEROC and Wheatbelt Development Commission. | Within existing resources and consultant services | |
| | | | Advocate for reliable and improved telecommunications and Internet access. | Contractor engagement | |
| | Facilitate discussions with community members to identify priority community infrastructure upgrades. | PARTNER | Constant communication with the Sport and Recreation Community. With the result in sporting groups contributing to replacement reserves. | Within existing resources | |
| | Foster relationships with external parties for funding of community infrastructure upgrades. | | Support the Doodlakine Bowling Club for new lighting on their bowling green, through CSRFF grant opportunity. | Within existing resources | |
| | PARTNER | | Work towards upgrading/replacing lighting at the football oval to LED. | Within existing resources | |
| | | | Continue Grant Guru subscription to ensure Council is up to date and informed on all funding opportunities. | Within existing resources | |

11. Workforce Implementation Plan & Strategies

As the Local Government industry, and as the Shire continues to evolve, future workforce needs will reflect both emerging community priorities and operational realities. Based on the analysis undertaken when reviewing the Workforce Plan, the following actions have been identified to ensure the organisation can continue to meet service delivery expectations, legislative requirements and strategic outcomes. These actions consider the Shires Strategic Community Plan, Corporate Business Plan and other key informing strategics.

- Attract and retain employees,
- Ensure succession planning,
- Provide training and development to current workforce, aiming to decrease reliance on specialist/consultant services,
- Improve efficiency and effectiveness of Shire operations; and,
- Maintain and further develop organisational culture.

| Attract and Retain employees, and Succession Planning | | | | | | | | |
|---|-------------|---------|----------|------------|------------|-------|--|--|
| Actions | Responsible | 24/25 | 25/26 | 26/27 | 27/28 | 28/29 | | |
| | Manager/s | | | | | | | |
| Develop an attraction & retention | Management | | Х | | | | | |
| strategy identifying specific | Team | | | | | | | |
| approaches to attract people to | | | | | | | | |
| Local Government, the Shire and to | | | | | | | | |
| live in regional communities | | | | | | | | |
| Apprenticeship, Traineeship and | Management | Х | Х | Х | X | Х | | |
| Student work placement | Team | | | | | | | |
| opportunities. | | | | | | | | |
| Internal promotion opportunities | CEO | Х | Х | Х | X | Х | | |
| are advertised and invited. | | | | | | | | |
| Identify critical roles and | Management | | Х | | X | | | |
| responsibilities across the | Team | | | | | | | |
| organisation and develop succession | | | | | | | | |
| plans and pathway programs. | | | | | | | | |
| Review employee wages, rewards | CEO | Х | Х | Х | Х | Х | | |
| and incentives to ensure that they | | | | | | | | |
| remain competitive, attractive and | | | | | | | | |
| fair, in the context of the Local | | | | | | | | |
| Government sector. | | | | | | | | |
| Continued investment in | CEO | In acco | rdance w | ith Long 1 | Γerm Finaι | ncial | | |
| maintenance and expansion of Shire | | Plan. | | | | | | |
| housing stock. | | | | | | | | |



| Actions | Responsible | 24/25 | 25/26 | 26/27 | 27/28 | 28/29 |
|---------------------------------------|-------------|-------|-------|-------|-------|-------|
| | Manager/s | | | | | |
| Ensure all employees have a training | Management | | Х | Х | Х | Х |
| and development plan, including | Team | | | | | |
| career goals setting as part of | | | | | | |
| review process | | | | | | |
| Implement internal mentoring | Management | | Х | | Х | |
| program. | Team | | | | | |
| Relevant staff and Councillors are | CEO | Х | | Х | | Х |
| trained in the Local Government | | | | | | |
| Act. | | | | | | |
| Understand and manage work | Management | Х | Х | Х | Х | Х |
| resources across the organisation, to | Team | | | | | |
| ensure forward planning for | | | | | | |
| sufficient employees in key areas. | | | | | | |
| Ensuring that workloads and | Management | Х | Х | Х | Х | Х |
| communications are transferred to | Team | | | | | |
| relieving officer during period of | | | | | | |
| leave/absence. | | | | | | |
| Develop programs to transfer | Management | | Х | | Х | |
| knowledge and skills from mature | Team | | | | | |
| employees to new employees. | | | | | | |
| Encourage and support formal | CEO | | Х | | Х | |
| management qualifications. | | | | | | |
| Where appropriate, explore | CEO | Х | Х | Х | Х | Х |
| opportunities such as shared | | | | | | |
| services and consultant | | | | | | |
| opportunities. | | | | | | |
| Policy and procedures are reviewed | Management | Х | Х | Х | Х | Х |
| and updated regularly to assist with | Team | | | | | |
| training of existing and new | | | | | | |
| employees and retaining corporate | | | | | | |
| knowledge | | | | | | |



| Maintain and further develop organisational culture | | | | | | | | |
|---|-------------|-------|-------|-------|-------|-------|--|--|
| Actions | Responsible | 24/25 | 25/26 | 26/27 | 27/28 | 28/29 | | |
| | Manager/s | | | | | | | |
| Meet Equal Opportunity Compliance | CEO | Х | Х | Х | Х | Х | | |
| as an employer. | | | | | | | | |
| Facilitate flexible working | CEO | Х | Х | Х | Х | Х | | |
| arrangements when operational | | | | | | | | |
| requirements and productivity can | | | | | | | | |
| be demonstrated. | | | | | | | | |
| Regular team meetings, updates and | Management | | Х | Х | Х | Х | | |
| feedback. | Team | | | | | | | |
| Develop organisational values to | Management | | Х | | | | | |
| shape culture, foster a positive | Team | | | | | | | |
| workplace, direction, and guide | | | | | | | | |
| decision making. | | | | | | | | |
| Develop proactive approach to | Management | Х | Х | Х | Х | Х | | |
| wellbeing focusing on prevention, | Team | | | | | | | |
| early intervention and support. | | | | | | | | |
| Conduct biennial Employee Surveys | Management | | Х | | Х | | | |
| through external company | Team | | | | | | | |

A review of the forecast and implementation strategies shows that many identified workforce needs have been achieved or addressed while some require further development or action.





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